

# Vacancy for Customer Service Representative in Ilupeju.

Job Title: Customer Service Representative

Location: Ilupeju, Lagos

Employment Type: Full-time

## About The Role:

As a Customer Service Representative, you will be the first point of contact for our customers, assisting them with bookings, travel inquiries, itinerary changes, and resolving any travel-related issues.

This role requires a customer-focused approach, excellent communication skills, and the ability to handle customer concerns with patience and efficiency.

## Responsibilities:

Assist customers via phone, email, and chat regarding travel inquiries, bookings, cancellations, and modifications.

Provide clear, accurate, and friendly responses to all customer inquiries, ensuring a high level of satisfaction.

## Requirements:

OND qualification

Minimum of 1 year of experience in customer service, preferably in the travel, hospitality, or tourism industry.

Strong communication skills, both verbal and written, with attention to detail.

Ability to remain calm and efficient under pressure while managing multiple inquiries.

Passion for travel and commitment to delivering exceptional service to travellers.

The job location is Ilupeju Lagos State, proximity to the job location is a mandatory requirement.

Salary

N100,000 monthly.

How to Apply: Interested and qualified candidates should send their CVs to: [blaizehrconsulting@gmail.com](mailto:blaizehrconsulting@gmail.com) using the Job Title as the subject of the mail.